



## Krum Veterinary Hospital Boarding Agreement and Details

We would like to welcome your four legged family members to Kamp KVH! Thank you for allowing us to care for your animals while you are away or unable to be close to them. We provide a safe and loving environment with state of the art facilities and activities. Please read over this agreement and sign/date where necessary.

### General Rules

-For your pet's protection, all vaccinations must be current. Each vaccine MUST be administered by a licensed veterinarian. Our staff must be provided with medical records if vaccinations were not administered by Krum Veterinary Hospital.

- Dogs:
  - Bordetella (sometimes called Kennel Cough)- administered within 6 months prior to boarding
  - DHPP or DHPPL- administered within 1 year prior to boarding (reduced protocols put in place by a licensed veterinarian will be accepted)
  - Rabies- administered within 1 year prior to boarding (reduced protocols put in place by a licensed veterinarian will be accepted)
- Cats:
  - FVRCP- administered within 1 year prior to boarding (reduced protocols put in place by a licensed veterinarian will be accepted)
  - Rabies- administered within 1 year prior to boarding (reduced protocols put in place by a licensed veterinarian will be accepted)

-Each pet is examined by one of our staff members at check in (no charge) and detailed notes are taken as to the condition of your animal. If our staff feels as though your pet has a condition/illness/problem that should be addressed by a veterinarian, you may receive a phone call to seek approval for the costs associated with such.

-All pets must be free of internal and external parasites. If your pet is found to have either of these, treatment will be administered at your expense. The cost of flea/tick medication and dewormer vary based on the species/size of your pet.

-Krum Veterinary Hospital is not responsible for any belongings left with your pet. If your pet shreds toys/blankets or chews on mats/beds, please make one of our staff aware at check in. Destruction of KVH property may result in additional charges to cover damages.

-All boarding spaces are located indoors with centralized heating and air. Our grass yard is completely fenced for your pet's protection. Krum Veterinary Hospital staff will use professional judgement to determine if your pet can be let off leash in our yard during his/her daily exercise. All dogs are walked outside twice daily. Your pet will never be in a yard unsupervised and will not be allowed off leash with another pet from another family.

-Although we walk pets diligently on a slip leash, please be aware that given the unpredictable nature of dogs, an interaction could take place between animals and unforeseen events could occur while on scheduled walks/playtime. If such event results in injury to your pet, to other pets, or to other people, you, as the pet's owner, will be responsible for such injury.

Initials \_\_\_\_\_



-Pet food provided by Krum Veterinary Hospital is Science Diet Sensitive Stomach. If you prefer to bring your pet's own food, please bring food portioned and labeled. Do not bring entire bags of dog or cat food to be left during their stay.

-All pets will have fresh water available at all times.

-All boarding spaces are cleaned and sanitized each day. Pets are provided fresh/clean bedding as necessary. If you would like to bring bedding from home, please be sure it is labeled in some way.

-Female dogs that are in estrus (in heat) are not allowed to board at Krum Veterinary Hospital. If we find that your dog comes into heat while in our care, she will be moved to our isolation ward. Extra fees apply. Under no circumstance will Krum Veterinary Hospital be responsible or liable if your female becomes pregnant while boarded.

-Krum Veterinary Hospital reserves the right to immediately change your pet's boarding space if we believe it is necessary to protect the health and well-being of your pet and/or our staff

-Check out time is 2PM, Monday-Friday. If you are picking your pet up after 2PM, you will be charged a half day of boarding in the space your pet is occupying. **Sunday pick up is available between 5 and 6 PM. Prepayment is required at drop off. Please ring the bell at the front door when picking up on Sunday.**

-Prior arrangements must be made for pets to board together in the same space. (See Spaces/Rates for weight limits and pricing) Please understand that Krum Veterinary Hospital reserves the right to separate your pets at any time during their stay if we feel it is unsafe.

-We require that emergency contact information be left with Krum Veterinary Hospital staff for your pet's stay. If we are unable to reach you or your emergency contacts during an emergency, we will reference your pet's "Emergency Protocol" that is discussed at each check in and documented on your pet's boarding paperwork.

-You release, indemnify, and agree to hold Krum Veterinary Hospital harmless from any and all manner of damages, claims, loss, liabilities, cost or expense, cause of actions or suits, whatsoever in law or equity, (including without limitation attorney's fees and related costs) arising out of or related to the services provided by Krum Veterinary Hospital, including transportation services, except which may arise from sole negligence or intentional and willful misconduct including without limitation, (I) inaccuracy in any statement made by yourself or information provided by you to Krum Veterinary Hospital, (II) your pet, including but not limited to destruction of property, dog bites, injury, and transmission of disease, and (III) any action by yourself which is in breach of the terms and conditions of this agreement.

-Any controversy or claim arising out of or relating to this contract or the breach thereof or as the result of any claim or controversy involving the alleged negligence by any party to this contract shall be settled by arbitration in accordance with the rules of the American Arbitration Association and judgement upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall as a part of his award determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

-Any pet left at Krum Veterinary Hospital for a period of 7 days beyond the scheduled period for which services are contracted will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities.

Initials\_\_\_\_\_



**Spaces/Rates**

- Dogs:
  - Small Kennel- \$34/night- 20lb weight limit
  - Medium Kennel- \$35/night- 30lb weight limit
  - Large Kennel- \$37/night- 50lb weight limit
  - Run (3'x5')- \$39/night- 150lb weight limit
  - Condo (4'x4')- \$42/night- 150lb weight limit
  - Double Condo (4'x8')- \$62/night- 200lb limit \*1 extra walk per day (per pet) provided with this space
  - Suite (5'x5')- \$48/night- 200lb limit \*1 extra walk per day (per pet) provided with this space
  - **Each additional dog in any space- \$22/night \*weight limitations must be honored**
- Cats:
  - Condo- \$25/night- 1 cat limit
  - Suite- \$34/night- 1 cat limit
  - Luxury Suite- \$42/night- 3 cat limit \*1 extra Pet N Purr per day (per pet) provided with this space
  - **Each additional cat in the Luxury Suite- \$11/night**
- Day Boarding Dog/Cat- \$22/day \*space determined by Krum Veterinary Hospital staff based on what is available after boarding pets are booked

**Extras/Upgrades**

- Boredom Busters (Kong toy with frozen food)- \$4.50 each
- Extra Walks- \$6/10 minutes
- Buddy Time/Pet N Purr for playing or brushing- \$6/10 minutes
- Dental Treat (Oravet Chew or DentaHex/CET Chew)- \$2 each
- Bathing will be offered at ½ normal price for pets staying 5 or more nights
- Swimming/Exercise in our underwater treadmill- \$25 per session (weekdays only)
- Administering Medication- \$6/day
- Special handling of aggressive or difficult pets- \$15/day

**I have read and understand the General Rules for boarding, the costs associated with boarding spaces and the costs associated with extra services and upgrades.**

\_\_\_\_\_  
Signature/Date

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Account Number